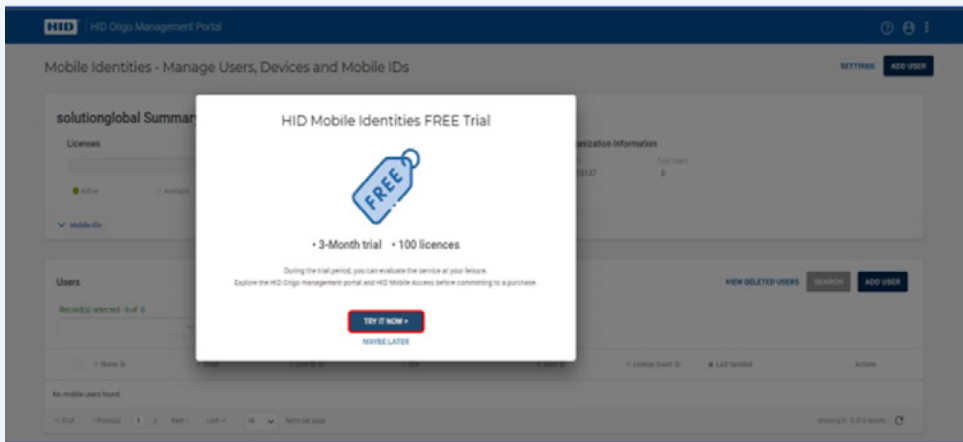


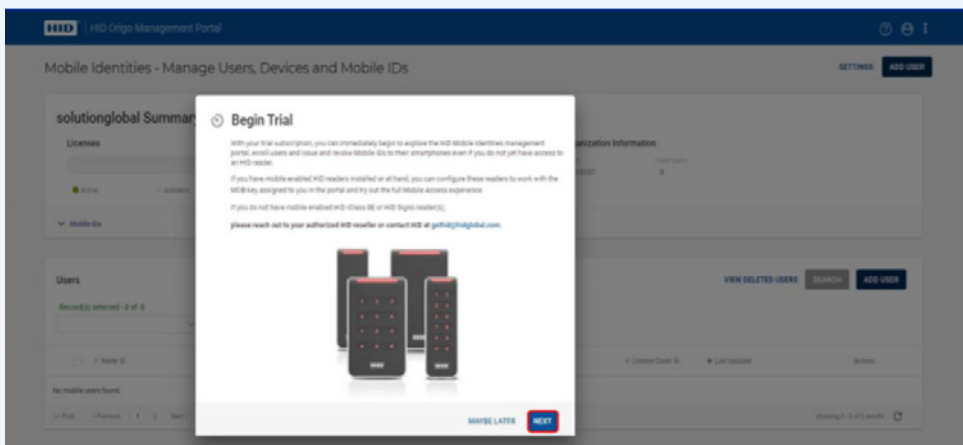
Step-by-Step Guide: **HID Mobile Access[®]** **Trial Subscription**

Steps:

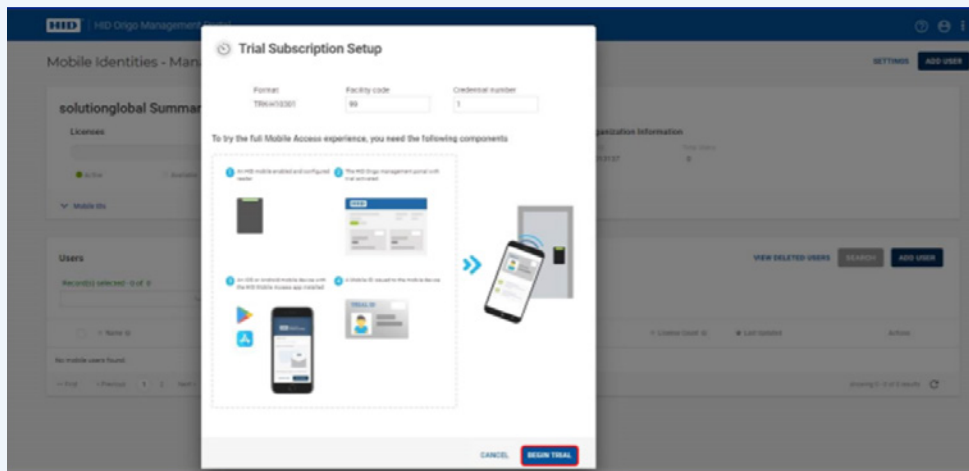
1. Log into the [HID Origo Management Portal](#) and create an account with the onscreen prompts.
2. Allow up to 10 minutes for your account to be activated and log in.
3. On the portal dashboard page select Mobile Identities.
4. In the Mobile Identities free trial dialog box, click **TRY IT NOW**.



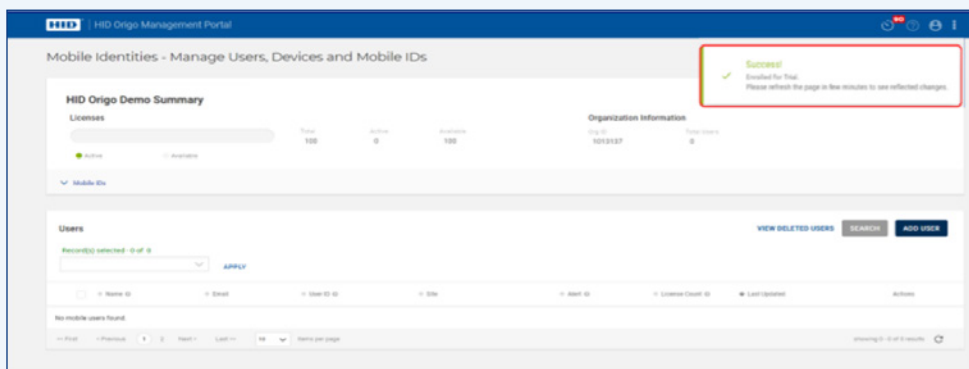
5. In the Begin Trial dialog box, click **NEXT**.



6. Currently, TRK-H10301 is the only format supported for the trial subscription. However, if required, you can change the facility code and credential number. Click **BEGIN TRIAL**.



7. A message will be displayed to confirm your trial subscription has been successfully initiated.



FAQs

The following are some common questions and answers regarding the trial subscription:

Question	Answer
I have successfully completed my trial subscription and received a confirmation message, but I don't see my mobile IDs yet?	It can take up to 10 minutes for the trial to start. Make sure to refresh the page.
How many times can I use the trial subscription?	Your trial is active for 90 days and you can log in as many times as you want during this time.
What notifications are received during the trial subscription?	There are three different notification types: • A trial subscription opt-in confirmation (sent after the admin opts into the trial) • An advanced reminder about the trial expiry date (sent 30 days before the trial expiry date) • A trial expiration notification (sent after the trial expiry date)
Initially when registering on the HID Origo Management Portal I didn't opt in for a trial subscription. Can I opt in for it now?	If you have not placed an order for HID Mobile Access licenses, you can opt in for the trial by clicking the timer icon in the portal header bar.
I want to purchase HID Mobile Access licenses. How do I do this?	Contact an authorized HID PACS distributor which can be found here .